

Presidential Champions Frequently Asked Questions

General

1. How do I sign up for Presidential Champions?

All registered users of SuperTracker are automatically enrolled in the Presidential Champions program. To register a new SuperTracker account, visit <https://www.supertracker.usda.gov/Login.aspx>. Track your physical activity in the Physical Activity Tracker to begin earning points.

Using the Physical Activity Tracker

1. What should I do if I can't find a physical activity that I am looking for?

If you can't find your activity, use an activity that is similar and enter the duration in number of minutes. The activities in SuperTracker are based on the Compendium of Physical Activities by Ainsworth et al.

2. How many Presidential Champions points are earned for each physical activity?

Points for physical activity are based on the duration and intensity of the activity performed. The point formula uses metabolic equivalent data from the Compendium of Physical Activities by Ainsworth et al.

3. Can I use my wearable device to earn Presidential Champions points?

SuperTracker is enabled to sync with Fitbit devices. After syncing your Fitbit account with your SuperTracker account, activities logged through your wearable or using the Fitbit application or website will be pulled into your account and count towards Presidential Champions points.

Submitting Previously Earned Points

1. I participated in the program on the old President's Challenge website and want to keep all of my old points. How can I make sure I don't lose any points?

You may receive credit for your prior earned points by visiting the "Previously Earned Points" page (linked on Presidential Champions landing page) and entering your total earned on the former Presidential Champions online tracker. Follow the instructions carefully, as claiming your previously earned points *can only be completed once*.

2. I tracked all of my physical activity in the last few months with pen and paper, how can I receive points for these activities?

You can use the Physical Activity Tracker to log these activities and earn points. Presidential Champions points will be credited in the Physical Activity Tracker for all physical activity beginning on August 10, 2016 up to the present day.

Points & Awards

1. How can I see how many points I have earned?

Your point total will always be displayed in the Presidential Champions widget on the right side of the Physical Activity Tracker page. You must be logged-in to your SuperTracker account to view this widget. Points automatically update after activity is logged into the Physical Activity Tracker

2. I earned the bronze, silver, gold, and platinum awards. Now what can I do?

Presidential Champions is a long-term program that allows you to earn multiple awards. There is no end-date to the program, so keep logging your physical activity and earn as many awards as you would like.

3. Is there anything I can do to recognize my achievements in the program?

The National Foundation on Fitness, Sports & Nutrition proudly offers award and recognition items for reaching each Presidential Champions awards level. Visit the [Foundation website](#) for more information on how you can reward yourself, or recognize your friends, family, or coworkers for their Presidential Champions achievements!

User Profiles/Accounts

1. Can I use my old President's Challenge account to log-in to SuperTracker and participate in Presidential Champions?

No, you must register an account on SuperTracker to continue participating in the Presidential Champions program. To earn previously earned points, visit the "Previously Earned Points" page (linked on Presidential Champions landing page) and enter your previous total earned points.

2. I have my password but I can't remember it. Can you please send it to me?

We do not have access to user account information such as passwords or usernames. When you registered for SuperTracker you were asked to provide a password hint, please visit the Log In page and click the "See your password hint" link. If you still cannot remember your password, click the "Reset your password" link to create a new password.

3. I forgot my username. How do I retrieve it?

We don't have access to personal information such as passwords and usernames. If you provided an email address when you first registered, you can use the "Forgot your username" link on the Log In page to have your username emailed to you.

4. How do I delete my account?

You can delete your SuperTracker account from the Manage Profile page. On this page, use the “Delete Entire Account” button in the upper right hand side of the page. Also, if your account remains unused for an extended period of time, it will be automatically deleted.

5. I see an expiration date on your homepage. What does this date mean?

The expiration date is related to the application’s OMB control number required on some government web sites. According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0584-0535. The renewal procedure related to the OMB control number will be completed prior to expiration, and there should not be an interruption in service